

Privacy Statement

Last Updated: 24/06/2021

Aksa Jeneratör Sanayi A.Ş. ("AKSA") is committed to respecting the privacy of individuals and recognizes the importance of these values to the people with whom we do business (partners, customers, suppliers, consultants). In the course of our business, we collect, use and disclose personal information and have taken steps to help ensure the appropriate management and protection of any personal information that we hold of you. AKSA is the data controller for our international website (aksa.com.tr) and for all operations outside the European Union. AKSA Power Generation Europe B.V. ("**AKSA Europe**") is the data controller for our EU website (aksaeurope.com) and for all EU operations. Please note that the local AKSA entity with whom you may interact is the data controller for such interactions. In this policy, "**we**" and "**us**" refers to both AKSA as well as AKSA Europe.

Our management of personal information and commitment to complying with applicable laws includes guidelines on the collection, storage, use, and retention of your personal information as set out below.

This policy applies to personal information collected, used and disclosed by AKSA which is not related to the duties and activities of employees, directors, officers, and third-party agents acting on behalf of AKSA, which is dealt with in a separate policy.

What information do we collect?

When you visit our EU website, you can contact us via the Contact button by filling out the form. Through this form, we collect all the information that you fill out, including your name, e-mail, your telephone number, enquiry and any other information you decide to enter into the form.

You can also contact us via e-mail and using the contact details listed on various parts of our websites. If you contact us, we will collect your name, company and phone number, and any other information you provide us which we need to be of further assistance and communicate with you.

If you use the 'Subscribe' button to subscribe to our newsletters and updates, we will collect the information you fill out in the form, including your e-mail address, the topics for which you wish to receive updates or further information and other information you decide to provide us in the subscription form, such as your name, company and position. You can always unsubscribe from these messages by following the instructions in these e-mails.

If you are one of our customers, suppliers or prospects, we may process limited personal data in the course of our business relation with you, for example when you place an order or request a sample. Such personal data may include your company, name and title, e-mail address, telephone number, address, order details, and where applicable, credit registrations and credit limits.

We also collect information on the use of our website via cookies. Please view the section "Cookies" below and the Cookie Policy for more information.

For what purposes do we use your information?

We may use your information for the following purposes:

- We use the information you provide us when you contact us, for example in relation to enquiries, orders, comments or complaints made by you for conducting business with you and for our legitimate interest of communicating with you about our products and services.
- If you are one of our customers, suppliers or prospects, we use your information to establish and fulfil our contract with you. This may include verifying your identity, communicating with you and arranging the provision of products and services. We also use your information for our legitimate interest of verifying your credit worthiness documenting and managing our internal administration.
- When you use our websites, we may use such use information to identify your preferences, for our legitimate interest of tailoring and improving the experience you have on our websites through the use of cookies, and to provide us with analytics regarding website visits, all of which is described further in our Cookie Policy.
- If necessary, we can use your information in order to comply with applicable laws and for our legitimate purpose of protection our legal rights, for example, in connection with legal claims, compliance, regulatory, investigative purposes. This may include sharing your data with third parties, such as governmental authorities or law enforcement officials.

Where our use of your information is made pursuant to a balancing of our legitimate interests with your privacy interest, we will provide more information about our balancing analysis and process on request.

Using information with your consent

Where this is needed we will obtain consent to collect, use or disclose personal information. Subject to exceptions, such as when personal information is necessary to satisfy a legal requirement or provide the service or product, individuals may withdraw their consent. The withdrawal of consent may restrict our ability to provide a particular service or product.

We may collect, use or disclose personal information in some circumstances without the knowledge or consent of the individual in accordance with the law. Some examples may include where the information is available from a public source, to collect a debt, for fraud prevention or security purposes, and to investigate an anticipated breach of our policies, an agreement, or the law.

Securing your information

We are committed to ensuring the security of personal information to protect it from unauthorized access, collection, use, disclosure, copying, modification or disposal or similar risks. We take reasonable steps to safeguard personal information through suitable measures considering the sensitivity of the information and we will routinely review and update our privacy and security policies and controls as technology changes to ensure ongoing personal information security.

How long do we keep your information?

We will establish retention periods for all personal information collected in accordance with applicable law. Personal information may be retained for as long as reasonably required for the

business purposes for which it was collected, or to comply with legal requirements. We will retain personal information for at least one year after it has been used to make a decision about an individual. If you are a customer or supplier of us, we will keep your information for the duration of the contractual relationship you or your company has with us and after the end of that relationship for as long as necessary to perform the purposes set out above or to comply with legal obligations.

When do we share your personal information with third parties?

As we operate globally, we do need to collect, use and disclose your personal information internationally where there are reasonable business purposes for doing so and in compliance with applicable privacy legislation. For example, if necessary to perform a service you request from us, to execute an order you have placed or to follow-up on your enquiries, we can share your information with our other group entities or third party service providers, for example e-mail and hosting providers, suppliers and delivery services. Third party service providers will process your information on our behalf for the purposes above. When we share your data with these parties, we make sure that appropriate safeguards are taken to protect your information.

Some of our entities and some partners and service providers are located outside of the European Economic Area (EEA), in particular in Turkey and the countries in which we have an office. An overview of our global presence can be found [here](#).

The transfer of data with our group entities outside of the EEA is protected by EU approved model clauses ([read more here](#)). For service providers and third parties outside of the EEA that are not subject to an adequacy decision from the European Commission ([read more here](#)) we also apply the aforementioned EU model clauses or rely on their Binding Corporate Rules ([read more here](#)). If you wish to hear more about these safeguards, please contact us through the details further below.

We reserve the right to transfer personal information to an affiliated company or in the case of an amalgamation, merger or sale of substantially all the assets of us.

Your Rights

Depending on applicable local laws, you may be entitled to ask us for a copy of your information, to correct it, erase or restrict its processing, or to ask us to transfer some of this information to other organizations. You may also have rights to object to some processing activities and where we have asked for your consent to process your data, to withdraw this consent. These rights may be limited in some situations - for example, where we can demonstrate that we have a legal requirement to process your data. In some instances, this may mean that we are able to retain data even if you withdraw your consent.

Where we require personal information to comply with legal or contractual obligations, then provision of such data is mandatory: if such data is not provided, then we will not be able to manage our contractual relationship, or to meet obligations placed on us. In all other cases, provision of requested personal information is optional.

In the event you have unresolved concerns, you also have the right to contact your local data protection authority. We hope this will not be necessary and would like to assure you we will do our best to resolve any dissatisfaction you may have.

Cookies

Some of the features on this website require the use of "cookies" - small text files that are stored on your device.

For more information about our use of cookies, please view our [Cookie Policy](#).

Contact

If you have any concerns about how we process your data, please send us a detailed message to sales@aksaeurope.com or contact us:

For all operations outside the EU, at:

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